



Kansas City False Alarm Reduction Program
PO Box 744924 | Los Angeles, CA 90074-4924

Telephone: (833) 739-0786
Website: CrywolfServices.com/KansasCityMo
Email: KansasMo@Alarm-Billing.com

Why was an alarm ordinance adopted?

To prevent unnecessary emergency response to false alarms, Kansas City Missouri adopted an alarm ordinance to encourage all alarm users to maintain the mechanical reliability of, and to properly use their alarm equipment. Excessive false alarms cost Kansas City Police Department thousands of dollars each year and take police officers and firefighters away from actual emergencies.

What constitutes a false alarm?

A false alarm is the activation of an alarm by any means that elicits a response by a city emergency service when no situation requiring such a response does, in fact, exist. This includes accidental, avoidable, and unnecessary alarm activation due to user error, equipment malfunction, improper or unsuited equipment, but does not include alarm activation caused by violent conditions of nature or other extraordinary circumstances not reasonably subject to control by the alarm user or alarm business."

What is the cost of an alarm permit registration?

The cost of an alarm permit registration is as follows:
Residential and Non-Residential Properties: \$52.00

What is the cost of an alarm permit renewal

The cost of an alarm permit renewal is as follows:
Residential and Non-Residential Properties: \$20.00

What are the fines associated with false alarms?

Commercial Alarm Activation: \$60.00 per activation
Residential Alarm Activation:
First through Second False Alarm No Fine
Third through Fifth False Alarm \$60.00

If I am assessed a fine/fee, can I pay online?

Yes, you can pay online at this website. You will need to use your account number as well as your password or invoice number. All payments are processed through a secured on-line payment system.

If I choose to pay my fine/fee by check, where do I send it?

The general mailing address for the program is listed below. Please remit payment to the address listed on the invoice/summary notice you received for your account.

Kansas City, MO FARP
P. O. Box 744924
Los Angeles, CA 90074-4924

Why is the address to send payment different from Kansas City address?

Kansas City has procured and authorized an outsourced company called CentralSquare Technologies to process account registrations, invoices, and payments. All payments made via mail are transferred to a protected account for the Kansas City.

If I disagree with an assessed fee, can I appeal?

Yes. The Alarm User may appeal an assessment of a false alarm fine to the Alarm Administrator by setting forth in writing the reasons for the appeal within ten (10) days of the notice date. The appeal may be either emailed to kansascitymo@alarm-billing.com or mailed to:

Kansas City, MO FARP
P. O. Box 744924
Los Angeles, CA 90074-4924

The Alarm Administrator will render a decision in writing. Be sure to include the following with your appeal:

- Your name
- Your email address (if applicable)
- The alarm location
- Date of the false alarm
- Your account number
- Reasons for the appeal
- Any supporting evidence

If I disagree with the Alarm Administrator's appeal finding, can I appeal that decision?

The decision of the Alarm Administrator is final.

What would cause the Police Department to stop responding to my alarm?

The Police Department may stop responding to your alarm if an invoice becomes 45 days delinquent.

Can my revoked permit be reinstated?

Yes, a revoked permit may be reinstated once all outstanding fees are paid.

I received duplicate alarm invoices at my address; what can I do?

If you received a duplicate alarm invoice, please contact us at (833) 739-0786, Monday through Friday from 9 a.m. to 5 p.m. central so we can delete the incorrect invoice(s).

Who can I call if I have additional questions or comments?

Call us at (833) 739-0786, Monday through Friday from 9 a.m. to 5 p.m. central.☐☐